

UNITED INDUSTRIAL SERVICES, INC.

THE UPDATE



WELCOME

Welcome to United's Update – a quarterly newsletter meant to highlight some extra information for our customers. We want to use this space to showcase our products, feature our industries, and share a little more about us.

We felt our second newsletter could focus on reflection. As 2023 comes to a close, we are looking back at the year and reflecting on what went well and how we can improve for next year. This was a year of trying new things and keeping some things exactly the same. After all is *sled* and done, we had a pretty great year, but we are looking forward to things to come in 2024.

Curl up under a soft blanket and grab some hot cocoa as you read through this update. If anything catches your attention, feel free to reach out to us. We'll see you next year for another update!

PRODUCT SPOTLIGHT - GRAPPLES

Grapples are essential to the logging industry as they allow loaders to carry large materials like trees, logs, and debris on the job site.

When it comes to grapples, we can either repair your used one or provide a new one. Repairs include complete cylinder repairs, installation of a new hydraulic motor, fabrication to get jaws back in operating condition, and full testing before being delivered back to our client. We regularly work with brands like Robotec, Barko, and Mack.

Pictured on the right is a Robotec Grapple repaired at our Rich Creek location.



TIPS & TRICKS

We know this time of year is filled with traveling, so we've rounded up some tips to keep you safe while you drive.

1. Slow down on snowy or icy roads.
2. Increase the distance between you and the car in front of you.
3. Keep your gas tank at least half full.
4. Ensure your tires are winter ready & any other car maintenance is up to date.
5. Create an emergency car kit.

It can include:

- a blanket, warm hat, and gloves
- water bottles
- spare phone charger
- energy-boosting snacks
- first aid kit
- flashlight
- ice scraper



ODDS AND ENDS

This portion of the newsletter celebrates what makes us feel *snow* happy!

What We Are Eating:

- homemade chili
- chocolate chip cookies
- soup, soup, and more soup

What We Are Doing:

- drinking hot chocolate by the fire
- spending time with family for the holidays
- making new year's resolutions
- making snowmen (fingers crossed!)

What We Are Watching:

- Frozen
- the countdown to 2024 at Times Square
- snow falling (hopefully)



CONTACT US

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INDUSTRY FEATURE - TIMBER

The Wood or Timber Industry is concerned with forestry, logging, and the production of wood products including secondary products like wood pulp for the pulp and paper industry. This is one of the biggest industries in the United States.



Here at United we work diligently to keep the equipment needed for this industry up and running. From grapples to gearboxes, hydraulic thumbs to forklift masses, we have the tools and experience necessary to make these repairs.

NOTEWORTHY NEWS

Reflecting back on 2023, we realized we accomplished some pretty *thaw-some* things. We rebranded, got out in the community, created partnerships, and most importantly continued to serve our customers. Here is a list (in no particular order) of some of our highlights from the year.



We continued to work with our partners to develop ways to share their products with our customers. **A little teaser** - be on the lookout for a new partnership that puts a package together that takes the guesswork out of what you may need!

We participated in the Giles County Career & Job Fair at Narrows High School (picture below). It was great chatting with local high school students and learning more about their career aspirations.



From our family to yours, we are wishing everyone a very happy holiday season.

